

BABERGH DISTRICT COUNCIL

FROM: Head of Community
Development

REPORT NUMBER: **H79**

TO: Strategy Committee

DATE OF MEETING: 31 July 2008

BT PHONE BOX REMOVAL CONSULTATION

1. PURPOSE OF REPORT

- 1.1 That Members are informed of BT's proposals to remove 43 public call boxes in Babergh district, the details of the consultation process, and the details of how the Council has consulted with its community about these proposals.
- 1.2 That Members approve the draft 'Final Notification' to BT and the Secretary of State detailing the Council's objection or agreement to the removal of individual public call boxes, based upon evidence of need gathered in the consultation process.

2. RECOMMENDATIONS

- 2.1 That subject to the Head of Community Development being authorised to make any amendments as a result of any further comments received during the consultation period the draft 'Final Notification' attached as Appendix 2 be submitted as Babergh's response to BT and the Secretary of State for Business Enterprise and Regulatory Reform.

The Committee is able to resolve this matter

3. FINANCIAL IMPLICATIONS

- 3.1 There are no financial implications to the Council in relation to this matter.

4. RISK MANAGEMENT

- 4.1 There are no relevant risks connected with this matter identifiable in the Council's significant business risk register. The following risk reflects the potential loss of community facilities:

Risk Description	Likelihood	Seriousness or Impact	Mitigation Measures
Loss of community facilities for vulnerable people	High in those areas identified for loss of telephone box	Low – alternative telephony options available in most communities i.e. landline and/or mobile phones	Consultation has identified which communities have the need for facilities to be retained

5. **KEY INFORMATION**

- 5.1 BT wrote to the Council to formally consult on their proposals to remove 43 little used telephone boxes in Babergh district, almost all in rural settlements on 2nd April 2008 (Appendix 1). The consultation was originally open from 2nd April to 2nd July 2008, but an extension until 16th August was granted by BT when it emerged that they failed to place a notice in each affected box as laid down in Ofcom guidelines.
- 5.2 In order to remove such facilities from communities, BT is required to undertake a prescribed consultation process laid down by the regulator with the Relevant Public Body – district councils in two-tier areas. The Relevant Public Body has a local veto on proposals to remove specific boxes, although reasons for retention of a telephone box must be robust as they can be challenged by BT. The Office of Communications (Ofcom) has produced guidance on the sort of factors that would support the view that a Public Phone Box should be retained including emergency calls, mobile phone coverage, housing type in the area, number of households in the area and location.
- 5.3 The Council is required to following the following consultation process:
- consult with its community for a minimum of 42 days
 - consideration of responses
 - publish its first notification stating whether it consents or objects to the removal of each telephone box, with reasons. Draft published for a minimum of one month, and copy sent to the Secretary of State
 - consideration of responses to first notification
 - publication of final decision, with copy to Secretary of State for Business Enterprise and Regulatory Reform and BT
- 5.4 In making its judgement, the Council must consider its accordance with competition issues set out in section 4 of the Communications Act 2003. Legal advice has been sought to ensure the council meets this requirement.
- 5.5 The initial consultation with the community commenced in April, with letters to all members, parish councils and over 200 community groups to canvass their views. A report was presented to Overview & Scrutiny (Community Services) committee detailing the proposals and the proposed consultation process (Report H31). A total of 31 responses were received to the First Consultation, mostly in objection to the proposals.
- 5.6 Additional research was undertaken by officers to investigate the impact of the proposals, including identifying number of calls in past 12 months at each affected box, location of other boxes in the district in relation to those affected, local infrastructure, possible emergency planning issues and investigating mobile phone coverage via network provider websites.

- 5.7 The Council drew up its initial response to the proposals (the 'First notification') at the end of May and sent it to BT with a copy to the Secretary of State, with a 30 day deadline for response. This information was also sent to all members, all parish councils and those community organisations that had responded to the initial consultation to seek further views. The Council objected to 26 of the 43 proposed removals at this first stage.
- 5.8 The Council consulted with Members, Parish and Town Councils and Community Groups on its First Notification response. A further 11 responses were received from local parishes and groups, but BT did not respond. The majority of these comments provided additional information to support existing objections. Three of the responses raised objections to proposals that were not objected to in the First Notification. These have been upheld, and when added to the original objections to total objected to stands at 29 of the 42 originally proposed (Appendix 2).
- 5.9 The Council also responded to an email request from an organisation called 'UK Payphone.com' that is gathering information across the UK about the number of proposed closures in each area, and has written a letter of objection directly to BT seeking an extension to the consultation in all areas until December 31st 2008. To date, BT has not agreed to this request.
- 5.10 In early June the Council also learned of further proposals by BT to remove an additional four boxes in Babergh district – at Bures, Belstead, Sudbury and Great Cornard. As these boxes are located within 400 metres of another, BT are not obliged to carry out any consultation according to Ofcom rules. The Council wrote to the relevant local members and parishes to inform them of these proposals out of courtesy, but is unable to object formally to these proposals.

6. **APPENDICES**

1. Letter: 'BT's proposal to realign payphone provision to meet consumer demand' dated 2nd April 2008.
2. Draft Final Notification response regarding BT's telephone boxes in Babergh district – list of boxes stating object or agree with reasons.

7. **BACKGROUND PAPERS REFERRED TO:**

None

CONTACT: Neil Henry

E-MAIL: neil.henry@babergh.gov.uk

BT Payphones,
PP 05A23,
Delta Point,
Wellesley Road,
CROYDON,
CR9 2YZ.



Chief Planning Officer
Babergh District Council
Cork Lane
Hadleigh
Suffolk
IP7 6SJ

BABERGH DISTRICT COUNCIL PLANNING DEPARTMENT		
YES	NO	
DATE: 11 APR 2008		
FILE NO:		
DPD		
ADP(1)	ADP(2)	ADP(3)
NW		

2 April 2008

TIME SENSITIVE - 90 Day Consultation period end date: 02 July 2008

Dear Chief Planning Officer

BT's proposal to re-align payphone provision to meet consumer demand.

As part of BT's Universal Service Obligation it is required to provide adequate coverage of public payphones. In recent years the needs of consumers have changed drastically with the increase in mobile phone ownership leading to a complete change in the communications culture throughout the UK - the number of calls made from BT payphones has more than halved in the last three years. Ninety nine per cent of UK homes now have a phone at home and 85 per cent have a mobile phone. There are currently 61,792 public payphones in Great Britain and 60% of these no longer cover their costs.

Striking a balance between the growing commercial pressures and providing an effective payphone service is vital, and BT has managed to keep its payphone business viable by careful management of costs. However, this challenge is becoming ever more demanding, so BT constantly needs to review payphone usage and on occasions looks to re-align the public payphone provision more closely to the reducing demand that still exists.

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market. Part of that statement (which can be viewed at www.ofcom.org.uk/consult/condocs/uso/uso_statement/) amended BT's obligations with regard to the removal of payphone service.

In compliance with those revised obligations BT is writing to you as part of a formal consultation process regarding BT's current programme of proposed public payphone removals.

One of the changes introduced following the review is that there is no longer a requirement for BT to consult on the removal of a public payphone which has another payphone within 400m. Out of courtesy we are advising you that there are a number of these payphones within Babergh District which we will be addressing over the forthcoming months. Additionally there are currently 43 public payphones which are little used by consumers and are therefore proposed by BT for removal under full consultation. Details of these boxes are shown on the enclosed sheets which include telephone number and address on a box by box basis.



This letter formally starts our consultation with you and the local community on these proposals. BT will place consultation notices in the relevant kiosks over the next three weeks to ensure that the local community are fully informed.

What you need to do next

The enclosed list details the payphones which BT wishes to consult on within Babergh District.

Part of Ofcom's review in 2005 states that it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community, and that they would normally expect these consultations to involve other public organisations such as the parish or community councils.

Notifications of your final decision should include all justifications as BT may wish to challenge any unreasonable objections within the provisions of the appeals process.

Full guidance on the removal process can be viewed at the following URL:

http://www.ofcom.org.uk/consult/condocs/uso/uso_statement/removals.pdf

and a plain English version is available at:

http://www.ofcom.org.uk/consult/condocs/uso/uso_statement/uso_plain_english/removing_callboxes.pdf

The consultation period will close on 7/2/2008 and responses received after this date will not be accepted. Please allow at least two days for postal delivery, and kindly note that proof of postage may be required in instances of dispute. If you are responding by email, please retain proof of despatch or apply a read receipt. Payphones will normally be removed as soon as practicable after the consultation period has ended.

We recognise that there may be concerns about our plans and that you may wish to discuss the content of this notification. Should your comments relate to a particular phone box, please clearly show the telephone number of the kiosk on your correspondence. This will ensure that we are able to deal with your enquiry efficiently.

All correspondence should be addressed to us at BT Payphones, PP 05A23, Delta Point, Wellesley Road, Croydon, CR9 2YZ or via email to **btp.authorisation.team@bt.com**. Please note that all responses should be collated and channelled via a single point of contact for your authority.

Yours sincerely,

RICK THOMPSON

Project Liaison Office, BT Payphones

Babergh District

Telephone Number	Address	Post Code	Agree/ Object	Comments
01206262411	Pco1, Wissington Rd, Nayland, Colchester	CO6 4LU		
01206262533	Pco1, Honey Tye, Leavenheath, Colchester	CO6 4NX		
01206262559	Pco1, The Blundens, Stoke By Nayland, Colchester	CO6 4RH		
01206322357	Pco1, A12 Eastbound, Stratford St Mary, Colchester	CO7 9DQ		
01206392118	Pco1, Ipswich Rd, Brantham, Manningtree	CO11 1NR		
01206392192	Pco1, New Village, Brantham, Manningtree	CO11 1RJ		
01206392234	Pco1, Palfrey Heights, Brantham, Manningtree	CO11 1SG		
01284828235	Pco1, Blacksmiths Lane, Thorpe Morieux, Bury St Edmunds	IP30 0NJ		
01284828281	Pco1, Great Green, Cockfield, Bury St Edmunds	IP30 0HQ		
01284828338	Pco1, Mackenzie Place, Cockfield, Bury St Edmunds	IP30 0HY		
01284828397	Pco1, The Street, Shimpling, Bury St Edmunds	IP29 4HS		
01284828490	Pco1, Old Bury Rd, Alpheton, Sudbury	CO10 9BT		
01449740625	Pco1, Nedging Rd, Nedging Tye, Ipswich	IP7 7HW		
01449740739	Pco1, Brettenham Rd, Hitcham, Ipswich	IP7 7NT		
01473310211	Pco1, Wenham Rd, Great Wenham, Colchester	CO7 6PT		
01473310382	Pco1, Mill Close, Capel St Mary, Ipswich	IP9 2JG		

Signature:

Area: Babergh District

Job Title:

Please return this to:

BT Payphones, PP 05A23, Delta Point, Wellesley Road, CROYDON, CR9 2YZ
by **02 July 2008**

Babergh District

Telephone Number	Address	Post Code	Agree/ Object	Comments
01473310505	Pco1, Rectory Close, Raydon, Ipswich	IP7 5LS		
01473312057	Pco1, The Street, Capel St Mary, Ipswich	IP9 2EF		
01473328305	Pco1, White Horse Hill, Tattlingstone, Ipswich	IP9 2NU		
01473328465	Pco1, Church Rd, Stutton, Ipswich	IP9 2SJ		
01473328630	Pco1, The Street, Brantham, Manningtree	CO11 1PN		
01473652311	Pco1, Duke St, Hintlesham, Ipswich	IP8 3QP		
01473652372	Pco1, Burstall, Ipswich	IP8 3DR		
01473730240	Pco1, The Street, Copdock, Ipswich	IP8 3HS		
01473730396	Pco1, Grove Hill, Belstead, Ipswich	IP8 3LP		
01473741260	Pco1, Lower St, Sproughton, Ipswich	IP8 3AA		
01473780229	Pco1, The Street, Freston, Ipswich	IP9 1AF		
01473780247	Pco1, Main Rd, Woolverstone, Ipswich	IP9 1AX		
01473780282	Pco1, Main Rd, Chelmondiston, Ipswich	IP9 1DX		
01473787279	Pco1, Church Walk, Shotley, Ipswich	IP9 1EU		
01473822222	Pco1, Aldham Tye, Ipswich	IP7 6NS		
01473823507	Pco1, Raydon, Ipswich	IP7 5QU		

Signature:

Area: Babergh District


Job Title:

Please return this to:

BT Payphones, PP 05A23, Delta Point, Wellesley Road, CROYDON, CR9 2YZ

by 02 July 2008

Babergh District

Telephone Number	Address	Post Code	Agree/ Object	Comments 
01787210382	Pco1, Straight Rd, Polstead Heath, Colchester	CO6 5BB		
01787210585	Pco1, Mill Green, Edwardstone, Sudbury	CO10 5PY		
01787247498	Pco1, The Street, Preston St Mary, Sudbury	CO10 9NG		
01787247517	Pco1, The Street, Brent Eleigh, Sudbury	CO10 9NR		
01787280498	Pco1, Alston Crescent, Stanstead, Sudbury	CO10 9AN		
01787312940	Pco1, Church Rd, Newton, Sudbury	CO10 0QP		
01787371184	Pco1, High St, Long Melford, Sudbury	CO10 9DF		
01787377526	Pco1, Lavenham Road, Great Waldingfield, Sudbury	CO10 0SA		
01787377530	Pco1, High St, Acton, Sudbury	CO10 0AU		
01787377575	Pco1, Newmans Green, Acton, Sudbury	CO10 0AB		
01787377597	Pco, Bures Rd, Great Cornard, Sudbury	CO10 0JE		

Signature:

Area: Babergh District

Job Title:

Please return this to:

BT Payphones, PP 05A23, Delta Point, Wellesley Road, CROYDON, CR9 2YZ
by 02 July 2008

APPENDIX 2

STRATEGY COMMITTEE 31ST JULY 2008 – BT PHONE BOX REMOVAL CONSULTATION

Draft Final Notification response regarding BT's telephone boxes in Babergh district – list of boxes stating object or agree with reasons.

Number	Telephone no	Address	Postcode	Agree/object	Reasons
1	01206262411	Pco1, Wissington Rd, Nayland, Colchester	CO6 4LU	Agree	
2	01206262533	Pco1, Honey Tye, Leavenheath, Colchester	CO6 4NX	Object	1. PCB located on busy A134 Bury St Edmunds - Colchester road on a stretch with poor record in terms of accidents and traffic hold-ups 2. Low income and vulnerable residents (5 council houses, 5 bungalows for elderly/disabled)
3	01206262559	Pco1, The Blundens, Stoke by Nayland, Colchester	CO6 4RH	Object	1. Sole PCB in village with population of 720 2. Low income and vulnerable residents - 20 council houses, 22 bungalows for elderly or disabled residents, 8 housing association homes
4	01206 322357	Pco1, A12 Eastbound, Stratford St Mary, Colchester	CO7 9DQ	Object	1. Emergency use - PCB is sole box on A12 trunk road from Suffolk border - Ipswich
5	01206392118	Pco1, Ipswich Road, Brantham, Manningtree	CO11 1NR	Object	1. Sizeable village (population 2,650) will be left with no PCB if all are removed 2. Significant number of calls made to this box in past 12 months (259) 3. Significant number of low income or vulnerable residents (38 council houses, 7 council flats, 16 bungalow for elderly/disabled, 52 housing association homes) 4. PCB located on busy A137 Ipswich-Colchester road, often used as an alternative or diversion route to the main A12

Number	Telephone no	Address	Postcode	Agree/object	Reasons
6	01206392192	Pco1, New Village, Brantham, Manningtree	CO11 1RJ	Object	1. Sizeable village (population 2,650) will be left with no PCB if all are removed 2. Significant number of calls made to this box in past 12 months (179) 3. Significant number of low income or vulnerable residents (38 council houses, 7 council flats, 16 bungalow for elderly/disabled, 52 housing association homes) 4. PCB located on busy A137 Ipswich-Colchester road, often used as an alternative or diversion route to the main A12
7	01206392234	Pco1, Palfrey Heights, Brantham, Manningtree	CO11 1SG	Object	1. PCB located on busy A137 Ipswich-Colchester road, often used as an alternative or diversion route to the main A12, often used as an alternative or diversion route to the main A12 2. Significant number of low income or vulnerable residents (38 council houses, 7 council flats, 16 bungalow for elderly/disabled, 52 housing association homes)
8	01284828235	Pco1, Blacksmiths Lane, Thorpe Morieux, Bury St Edmunds	IP30 0NJ	Object	1. Significant number of calls made from PCB in past 12 months (106) 2. Located in sparsely populated area (village population 260) 2. Low income families in village - 6 council houses, 5 housing association homes
9	01284828281	Pco1, Great Green, Cockfield, Bury St Edmunds	IP30 0HQ	Agree	

Number	Telephone no	Address	Postcode	Agree/object	Reasons
10	01284828338	Pco1, Mackenzie Place, Cockfield, Bury St Edmunds	IP30 0HY	Object	1. PCB located on busy through route A1141 Bury St Edmunds-Lavenham-Hadleigh and required for emergency use. Only other box on A1141 is some 8 miles away at Monks Eleigh 2. Significant number of low income or vulnerable residents (14 council houses, 10 bungalows, 11 council flats, 16 housing association houses).
11	01284828397	Pco1, The Street, Shimpling, Bury St Edmunds	IP29 4HS	Object	1. Poor mobile phone reception in village - some areas have poor/no reception (Orange, T-Mobile, Vodafone, O2) 2. Local alternative PCB at Alpheton is also proposed for closure 3. Low income and vulnerable residents (5 council houses, 2 bungalows for elderly or disabled, 8 housing association homes)
12	01284828490	Pco1, Old Bury Road, Alpheton, Sudbury	CO10 9BT	Object	1. Long distance to nearest alternative PCB, with nearest PCB at Shimpling also proposed for closure 2. PCB located on busy A134 Bury St Edmunds - Sudbury road that has serious accidents 3. Sparsely populated area in and around village 4. Low income residents (13 council houses) 5. Village has elderly residents that do not use mobile phones outside their homes 6. Reported poor mobile reception in the village
13	01449740625	Pco1, Nedging Road, Nedging Tye, Ipswich	IP7 7HW	Object	1. Low income and vulnerable residents (9 council houses, 6 bungalows for elderly or disabled, 8 housing association homes) 2. Village is one of two main access points for RAF Wattisham airbase, which is a busy and active MoD property.
14	01449740625	Pco1, Brettenham Road, Hitcham, Ipswich	IP7 7NT	Agree	

Number	Telephone no	Address	Postcode	Agree/object	Reasons
15	01473310211	Pco1, Wenham Road, Great Wenham, Colchester	CO7 6PT	Agree	
16	01473310382	Pco1, Mill Close, Capel St Mary, Ipswich	IP9 2JG	Object	1. One of three boxes in area proposed for closure in large village (2940 residents) necessitating need for car journey to make public calls 2. Proximity of this PCB to social housing (9 council houses, 8 bungalows for elderly/disabled, 10 housing association homes) 3. Poor mobile reception (T-Mobile, Vodafone, O2) close to PCB
17	01473310505	Pco1, Rectory Close, Raydon, Ipswich	IP7 5LS	Agree	
18	01473312057	Pco1, The Street, Capel St Mary, Ipswich	IP9 2EF	Object	1. Central village PCB with high number of calls in past 12 months - 517 (approaching 2 calls per day on average) 2. One of three boxes in area proposed for closure in large village (2940 residents) necessitating need for car journey to make public calls 3. Low income and vulnerable residents (9 council houses, 8 bungalows for elderly/disabled, 10 housing association
19	01473328305	Pco1, White horse Hill, Tattingstone, Ipswich	IP9 2NU	Object	1. Only PCB in village of 530 residents split over 3 areas and in a sparsely populated area some distance from another PCB 2. Low income and vulnerable residents (10 council houses, 8 bungalows for disabled/elderly residents) 3. Significant number of calls in past 12 months (172) 4. High population of elderly residents 5. Reported poor mobile reception

Number	Telephone no	Address	Postcode	Agree/object	Reasons
20	01473328465	Pco1, Church Road, Stutton, Ipswich	IP9 2SJ	Object	1. Sole PCB in village with population of 820 2. Significant number of calls in past 12 months (130) 3. Village is access point for popular tourist and leisure attraction Alton Water where emergency service support may be required 4. PCB located close to dangerous stretch of local road (double s bends) 5. Low income and elderly residents (11 council houses, 19 bungalows for elderly/disabled, 39 housing association)
21	01473328630	Pco1, The Street, Brantham, Manningtree	CO11 1PN	Object	1. Sizeable village (population 2,650) will be left with no PCB if all are removed 2. Significant number of low income or vulnerable residents (38 council houses, 7 council flats, 16 bungalow for elderly/disabled, 52 housing association homes) 3. PCB located on busy A137 Ipswich-Colchester road, often used as an alternative or diversion route to the main A12 and at busy intersection where accidents may occur
22	01473652311	Pco1, Duke Street, Hintlesham, Ipswich	IP8 3QP	Object	1. Sole PCB in village on busy main A1071 Ipswich-Hadliegh-Sudbury road 2. PCB close to school, pub and large hotel Hintlesham Hall 3. Vulnerable residents in village (30 bungalows for elderly/disabled)
23	01473652372	Pco1, Burstall, Ipswich	IP8 3DR	Agree	

Number	Telephone no	Address	Postcode	Agree/object	Reasons
24	01473730240	Pco1, The Street, Copdock, Ipswich	IP8 3HS	Object	1. Sole PCB in village of population of 1130 2. Low income and vulnerable residents (32 council houses, 31 bungalows for elderly/disabled, 8 housing association homes) 3. PCB close to play area and picnic area 4. Area liable to flooding in winter - emergency calls 5. PCB close to old A12 used as cut through by motorists avoiding congestion at nearby busy A12/A14 interchange
25	01473730396	Pco1, Grove Hill, Belstead, Ipswich	IP8 3LP	Agree	
26	01473741260	Pco1, Lower St, Sproughton, Ipswich	IP8 3AA	Object	1. Significant number of calls in past 12 months (124) 2. Well used trunk road diversion from major A12/A14 with narrow section through village 3. Sole PCB in village of 1130 4. Low income and vulnerable residents (5 council houses, 14 bungalows for elderly/disabled, 7 housing association houses) 5. Local river walk is well used by visitors 6. Nearest other PCB in Bramford with no reliable public transport link
27	01473780229	Pco1, The Street, Freston, Ipswich	IP9 1AF	Agree	

Number	Telephone no	Address	Postcode	Agree/object	Reasons
28	01473780247	Pco1, Main Road, Woolverstone, Ipswich	IP9 1AX	Object	1. PCB next to busy stretch of only road connecting Shotley Peninsula communities to Ipswich which has regular accidents and hold-ups - all PCB's on this road proposed for removal 2. Parts of village have poor mobile coverage (Vodafone and T-Mobile networks) 3. Woolverstone Marina in village is a popular location for visiting sailors, and Marina has no public phone, area also popular with cyclists and walkers 4. Low income households (5 council houses)
29	01473780282	Pco1, Main Road, Chelmondiston, Ipswich	IP9 1DX	Object	1. PCB next to busy stretch of only road connecting Shotley Peninsula communities to Ipswich which has regular accidents and hold-ups - all PCB's on this road proposed for removal 2. Parts of village have poor mobile coverage (Vodafone and T-Mobile networks) 3. also popular with cyclists and walkers 4. Low income and vulnerable residents (17 council houses, 38 bungalows for elderly/disabled, 8 housing association homes) 5. Reported poor mobile reception
30	01473 787279	Pco1, Church Walk, Shotley, Ipswich	IP9 1EU	Agree	
31	01473822222	Pco1, Aldham Tye, Ipswich	IP7 6NS	Agree	

Number	Telephone no	Address	Postcode	Agree/object	Reasons
32	01473823507	Pco1, Raydon, Ipswich	IP7 5QU	Object	1. Low income and vulnerable residents (8 council houses, 14 bungalows for elderly/disabled) 2. PCB located on busy stretch of road linking town of Hadleigh to A12 3. PCB serves sparsely poluated area where other PCB's are proposed for removal
33	01787210382	Pco1, Straight Road, Polstead Heath, Colchester	CO6 5BB	Object	1. Reported poor mobile reception in the area
34	01787210585	Pco1, Mill Green, Edwardstone, Sudbury	CO10 5PY	Agree	
35	01787247498	Pco1, The Street, Preston St Mary, Sudbury	CO10 9NG	Agree	
36	01787247517	Pco1, The Street, Brent Eleigh, Sudbury	CO10 9NR	Agree	
37	01787280498	Pco1, Alston Crescent, Stanstead, Sudbury	CO10 9AN	Agree	

Number	Telephone no	Address	Postcode	Agree/object	Reasons
38	01787312940	Pco1, Church Road, Newton, Sudbury	CO10 0QP	Object	<p>1. Significant number of calls from PCB in past 12 months (224) despite PCB being out of order since December 2007</p> <p>2. PCB is located on the village green on the A134 between Sudbury and Colchester, a road measured as 9th worst stretch of road in Suffolk in terms of accidents by Suffolk CC</p> <p>3. PCB has safe stopping layby for vehicles to use</p> <p>4. 2-3 miles to nearest PCB if removed with no safe walking route</p> <p>5. Low income and vulnerable residents (2 council houses, 8 bungalows for elderly/disabled, 18 housing association properties)</p> <p>6. Village may qualify for provision of new PCB according to BT criteria if PCB lost</p> <p>7. Village has golf course adjacent to PCB as well as a Village Hall, playground and picnic area all within close vicinity. Existing signage at playground directs users to the PCB in case of emergency. Village Hall does not have a phone connection.</p>
39	01787371184	Pco1, High Street, Long Melford, Sudbury	CO10 9DF	Object	<p>1. PCB has had significant number of calls in past 12 months (146)</p> <p>2. Important PCB for local community transport organisation for operational and emergency use</p> <p>3. Reported very poor mobile reception in the area</p>

Number	Telephone no	Address	Postcode	Agree/object	Reasons
40	01787377526	Pco1, Lavenham Road, Great Waldingfield, Sudbury	CO10 0SA	Object	1. Reported poor mobile reception in the area 2. Sudbury community transport (START) - object - drivers need access to public phones if they don't have mobile or mobile signal for emergency or operational needs
41	01787377530	Pco1, High Street, Acton, Sudbury	CO10 0AU	Object	1. Village with population of 1,780 and serving sparsely populated area potentially losing both PCB's and next nearest PCB in Great Waldingfield 2. Low income and vulnerable residents (28 council houses, 18 bungalows for elderly/disabled, 15 housing association houses 3. Important PCB for local community transport organisation for operational and emergency use 4. Reported poor mobile signal in the area
42	01787377575	Pco1, Newmans Green, Acton, Sudbury	CO10 0AB	Object	1. Village with population of 1,780 and serving sparsely populated area potentially losing both PCB's and next nearest PCB in Great Waldingfield 2. Low income and vulnerable residents (28 council houses, 18 bungalows for elderly/disabled, 15 housing association houses 3. Important PCB for local community transport organisation for operational and emergency use

Number	Telephone no	Address	Postcode	Agree/object	Reasons
43	01787377597	Pco, Bures Road, Great Cornard, Sudbury	CO10 0JE	Object	<p>1. PCB is one of only 2 in settlement of over 8,000 residents 2. PCB on busy road between Sudbury-Great Cornard that has accidents 3. High number of low income and vulnerable residents (373 council houses, 104 bungalows for elderly/disabled, 35 council flats (including temporary accommodation), 22 sheltered housing properties, 36 housing association properties) 4. One of the most deprived parts of Suffolk in terms of income, benefit claimants, poor health and unemployment 5. PCB located close to care homes, next to Scout Hut and village hall and close to a school for special needs children 6.. Important PCB for local community transport organisation for operational and emergency use</p>