

BABERGH DISTRICT COUNCIL

FROM: Head of Corporate Services

REPORT NUMBER **F74**

TO: Overview & Scrutiny (Stewardship)
Committee

DATE OF MEETING 29 August 2006

LOCAL LAND CHARGES – PERFORMANCE INDICATORS

1. **SUMMARY**

1.1 This report sets out the latest performance trends for the Local Land Charges service. The report is for information only.

2. **RECOMMENDATION**

2.1 That the contents of this report be noted.

The Committee is able to resolve this matter.

3. **FINANCIAL IMPLICATIONS**

3.1 None.

4. **KEY INFORMATION**

4.1 The Committee has asked for quarterly reports on the performance of the Local Land Charges section, with particular reference to the percentage of standard searches processed within 10 working days, which is a former Best Value Performance Indicator.

4.2 The target for the year 2006/07 is to return 90% of standard searches within the specified period. Performance for the first quarter was 99.32%, representing 436 responses out of 439 standard searches received. The total number of standard searches was 33 more than in the same period last year whilst the total number of all searches rose to 702 compared with 657 in the first quarter of 2005/06. In both June and July, 100% of standard searches have been processed within 10 working days. Response times during those two months have been between 5 and 8 days.

4.3 It remains important that performance continues to improve so that the Council will be best placed to provide searches as part of the Home Information Packs (HIPs) that will be required by property vendors from summer 2007.

5. **APPENDICES**

None.

6. **BACKGROUND PAPERS REFERRED TO**

None

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