

BABERGH DISTRICT COUNCIL

FROM: Deputy Chief Executive

REPORT NUMBER: **J136**

TO: OVERVIEW AND SCRUTINY
(STEWARDSHIP)
COMMITTEE

DATE OF MEETING: 17 November 2009

REVIEW OF THE 2009/2010 DELIVERY PLAN

1. **PURPOSE OF REPORT**

1.1 To monitor progress on achieving outcomes set out in the 2009/2010 Delivery Plan (using a traffic light system on anticipated outputs vs targets for the year).

2. **RECOMMENDATION**

2.1 That the analysis and approach set out in paragraphs 5.4 and 5.5 relating to variations against the outcomes/actions in the 2009/10 Delivery Plan be noted.

The Committee is able to resolve this matter

3. **FINANCIAL IMPLICATIONS**

3.1 There are no financial implications for 2009/10 as the Delivery Plan is fully funded. No changes are being proposed. Any financial implications for 2010/11 will be dealt with through the ongoing strategic and financial planning process.

4. **RISK MANAGEMENT**

4.1 This report is most closely linked with the Council's Significant Business Risk No. 7 – Finance, Performance and Risk Management. Key risks are set out below:

Risk Description	Likelihood	Seriousness or Impact	Mitigation Measures
Targets and milestones are not met and performance does not improve compared to previous years	Variable (low in most areas)	Marginal	Regular monitoring of progress to identify and address issues and barriers to delivery




5. **KEY INFORMATION**




Monitoring of progress towards achieving outcomes set out in the 2009/10 Delivery Plan

5.1 Appendix 1 provides a traffic light analysis, with brief commentary on targets and milestones, for each of the outcomes in the 2009/10 Delivery Plan as at 30 September 2009.

- 5.2 This analysis was undertaken by officers at a series of five workshops, each of which directly assessed progress made against a particular strategic priority.
- 5.3 A summary analysis of Appendix 1 is provided in Table 1 below.
- 5.4 For many of the amber actions, it must be recognised, that, generally because of the economic recession, the desired outcomes are unlikely to be achieved by the end of 2009/10. Key examples are the outcomes “Enough homes to meet the needs of the people of Babergh” and “Babergh’s economy has grown sustainability with more SMEs”.
- 5.5 The analysis at paragraph 5.2 is for the first half of 2009/10. Lead officers will be tasked with taking corrective action for any target/milestone which is at risk of failure or of obtaining authorisation from the Management Team to amend the target/milestone if it is no longer realistic or appropriate.
- 5.6 The final monitoring of the 2009/10 Delivery Plan (i.e. monitoring outputs achieved against targets) will be reflected in the Council’s 2009/10 Annual Report. This will be reported to Members in early 2010/11.
- 5.7 As a separate exercise, an analysis of costs and performance against each of the specific outcomes has been undertaken. The aim is to assess whether the investment made measured against anticipated outcome represents value for money and will assist in setting outcomes and allocating resources for the 2010/11 Delivery Plan. The results of this work will be considered by the Strategic Financial Planning Task Group as they seek to draft the 2010/11 budget.

TABLE 1: SUMMARY ANALYSIS

Outcome	Description			
Quality homes that local people can afford				
1	Enough good quality homes to meet the needs of the people of Babergh	2	1	4
2	Enough affordable homes to meet the needs of the people of Babergh	1	1	5
3	New housing developments supported by adequate infrastructure		2	1
4	Fewer people are homeless			5
	Subtotal	3	4	15
A greener and cleaner Babergh				
5	The right balance between protecting the natural environment and development	1	3	6
6	A smaller carbon footprint		3	
7	A clean environment with little environmental vandalism	1	1	4
8	Less waste to landfill	1	1	1
9	Better traffic management, air quality, improved road infrastructure and more effective public transport		1	
	Subtotal	3	9	11

Outcome	Description			
A safer and healthier Babergh				
10	People are safer and feel safe from crime and its effects		2	3
11	A more active population with healthier lifestyles	2	3	7
12	Improved health and life expectancy			
13	Improved access to healthcare			1
15	Safer to travel on Babergh's roads		1	
16	Area ready to respond to emergency situations			4
	Subtotal	2	6	15
A strong and sustainable Babergh economy				
17	Babergh's economy has grown sustainably with more SMEs			5
18	More skilled and higher paid jobs, with a higher proportion being taken by Babergh residents			
19	Increased local educational opportunities and improved attainment and skill levels among children, young people and working population	1	4	6
20	Improved infrastructure in market towns		3	1
	Subtotal	1	6	12
Vibrant places and strong communities				
21	A reduction in the impact of rural isolation			
22	Active local village and communities			5
26	Individuals have a sense of belonging within cohesive communities			
23	Increased take up of developmental opportunities and activities by children and young people, particularly in isolated or income deprived areas			2
24	Access to public services			
25	Public services reflect the needs, aspirations and choices in their design, resourcing and delivery		5	3
27	Vulnerable people supported		2	1
28	More people involved in local decision making and participate in democratic processes			4
	Subtotal	0	7	15
	Total	9	32	68

6. APPENDICES

Appendix 1 – Update on progress against Babergh's Strategic Plan outcomes as at Quarter 2 2009/10.

7. **BACKGROUND PAPERS REFERRED TO**

None.

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2009/10 DELIVERY PLAN MONITORING



UPDATE ON PROGRESS AGAINST BABERGH'S STRATEGIC PLAN OUTCOMES AT **QUARTER 2 2009/10**

SUMMARY BY STRATEGIC PLAN THEME/OUTCOME







THEME 1 Quality homes local people can afford

OUTCOME 1 ENOUGH GOOD QUALITY HOMES, WHICH MEET HIGH ENVIRONMENTAL STANDARDS TO MEET THE NEEDS OF THE PEOPLE OF BABERGH

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Enable, through effective and efficient delivery of planning and building control services, the completion by others of 285 additional new homes in accordance with the RSS target, on both land previously allocated within the Local Plan and other sites deemed suitable for development		DECLINING	<ul style="list-style-type: none"> 75 homes (net) completed as at Q2 35 planning applications determined for construction of dwellings in quarter 1 (77% processed on time) 	Current predictions suggest 150 completions by end of 2009/10 financial year. Therefore we are on track to meet the revised Suffolk LAA2 target (150) but not the more challenging national target (285). This is a much lower completion rate than in the previous year but still represents a good achievement given the market downturn
Develop and publish a new planning framework for delivery of enough land supply for this and the next 5 years (1400 dwellings)		N/A	<ul style="list-style-type: none"> Work has started on the Core Strategy of the Local Development Framework. The 2008-09 Annual Monitoring Report shows that a 5-year land supply can be provided 	On target with sufficient housing supply. Although there is sufficient land supply to meet the new homes target; housing completions are affected by the current economic climate
Secure the return to use of 12 private sector homes that have been empty for more than 6 months		DECLINING	<ul style="list-style-type: none"> 2 homes returned to use as at Q2 Funding has been secured from EERA for a joint project with Ipswich, Mid Suffolk and Suffolk Coastal to help fund renovation work to long-term empty properties. 	Unlikely to meet the target. Looking to identify eligible properties for EERA funding next financial year. Carry out a review of the work in this area to ensure a realistic figure is set for 2010/11
Ensure that all Council homes meet the Decent Homes Standard by April 2010		IMPROVING	<ul style="list-style-type: none"> 97% homes meet the standard as at Q2 (122 non decent out of total stock of 3508) 123 new kitchens and 13 new bathrooms fitted 	On track to meet the target.
Secure the improvement of 30 private sector homes (including Houses in Multiple Occupation) to the designated 'decent' standard		DECLINING	<ul style="list-style-type: none"> 6 private sector homes improved as at Q2 	Unlikely to meet the target The Grants and Loans Policy will be reviewed to expand eligibility to landlords where tenants are in fuel poverty to encourage take up. Carry out a review of work in this area to ensure a realistic figure is set for 2010/11

Secure the improvement of home insulation in 200 private sector properties	DK	N/A	<ul style="list-style-type: none"> Joint mailout with the Energy Saving Trust 	Not possible to measure effectiveness of work at this stage
Establish the number of people living in Fuel Poverty		N/A	<ul style="list-style-type: none"> 2009/10 survey scheduled for October. Joint commissioning with MSDC and Forest Heath to save costs Previous survey has established baseline of 17% of people living in fuel poverty 	On track to meet the target.
Improve the insulation of 200 properties and efficiency of the heating systems of 50 properties in the Council housing stock		N/A	<ul style="list-style-type: none"> 199 properties insulated up to current Building Regulation standards 45 energy efficient heating systems fitted 	On track to significantly exceed the target

OUTCOME 2 ENOUGH AFFORDABLE HOMES TO MEET THE NEEDS OF THE PEOPLE OF BABERGH






2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Identify 5 new rural exception sites that can be considered for the provision of 30 new affordable homes for local people to be delivered by Registered Social Landlord (RSL) partners		N/A	<ul style="list-style-type: none"> 3 new rural exception sites identified and actioned with potential for delivery of 12 units Possible sites being considered with potential delivery of 34 units 	On track to meet target.
Identify 7 council-owned sites that can be considered for the provision of 17 new affordable homes to be delivered by Registered Social Landlord partners		N/A	<ul style="list-style-type: none"> 5 new BDC owned sites identified and actioned with potential for delivery of 20 units Possible sites being considered with potential delivery of a minimum of 3 units 	On track to meet target.
Completion of 70 new affordable homes in the district from all sources		DECLINING	<ul style="list-style-type: none"> 14 units completed in Q2. These are part of the 2004 to 2009 700 affordable homes pipeline. 22 units currently under construction 	Much lower completion rate than at Q2 in the previous year (83 completions). Possible that the annual completions target will be met but this is entirely dependent on construction time. To be reviewed again at the close of Q3.
Where proven need is identified through housing research to negotiate the delivery of 35% affordable housing on private development sites		N/A	<ul style="list-style-type: none"> To date all negotiations have been based on 35% affordable housing delivery 	On track to meet the target
Achieve a target of 24 days for the average turn-round period of vacant Council housing		DECLINING	<ul style="list-style-type: none"> 24 days average void period as at Q2 	On track to meet target but performance slightly lower than at Q2 last year (22 days)
Minimise under-occupation in the Council's housing stock by providing an Assisted Transfer scheme aimed at people under-occupying family council housing.		N/A	<ul style="list-style-type: none"> CBL allocations policy designed to provide priority to tenants seeking to downsize from their current homes 11 tenants enabled to move to smaller accommodation 	On track to meet the target

Secure 30 additional private sector homes for rent through private sector leasing scheme.	R	DECLINING	<ul style="list-style-type: none"> 3 affordable rent agreements secured as at Q2 	Unlikely to meet the target. The scheme has met the initial objective of providing alternative accommodation to Stour House. Negotiations are currently underway with the managing partner, Havebury Housing. The contract with landlords will be reviewed to ensure that the financial risk to the Council is minimised. Carry out a review of work in this area to ensure a realistic figure is set for 2010/11.
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OUTCOME 3 NEW HOUSING DEVELOPMENTS ARE SUPPORTED BY ADEQUATE INFRASTRUCTURE IMPROVEMENTS



2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Develop an Infrastructure Strategy, as an integral part of the Local Development Framework process, which identifies major infrastructure needs of the district in order that the impact of new housing developments is managed and mitigated.	G	N/A	<ul style="list-style-type: none"> Water Cycle Study Stage 1 – completed Transport study – on track for completion in Nov 09 PPG 17 research – ongoing Haven Gateway Water Cycle Study– on track for completion in Nov 09 Remainder of the Water Cycle study – on track for completion in Jan 2010 Issues & options core strategy infrastructure research – completed Preferred options core strategy infrastructure research – on track for completion in Jan 2010. Submission of Core Strategy by end 2010. 	Infrastructure requirements have largely been researched and the strategy is on track to be completed within the year
Maximise planning gain for infrastructure improvements	A	N/A	<ul style="list-style-type: none"> The Council has contributed to the revision of the countywide planning obligations strategy in readiness for an upturn in the market 	
Work with partners such as Haven Gateway to successfully lobby for infrastructure improvements through Government and other external funding	A	N/A	<ul style="list-style-type: none"> New integrated Development Programme in place Funding approved for Pin Mill, Employment Land Review (Brantham), Sudbury Town Centre and the Sugarbeet Site We have actively opposed government cuts in the National Gateway Programme (NGP) funds through presentation at Haven Gateway meetings 	Several funding bids have been submitted and approved. However, NGP funding cuts are possible and it is not yet clear how these will affect Babergh projects and proposed infrastructure improvements.








OUTCOME 4 FEWER PEOPLE ARE HOMELESS


2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Determine Benefit claims or applications for Discretionary Housing Payments within 24 hours where the outcome may prevent a household becoming homeless. (Subject to all information being made available to determine the claim)		N/A	<ul style="list-style-type: none"> 59 applications determined. However only 1 of these related to an imminent eviction and this was dealt with within 24 hours 	Currently on track to meet the target
Support a Registered Social Landlord in the provision of 12 additional units of accommodation for vulnerable people through reopening of Stour House, Sudbury.		N/A	<ul style="list-style-type: none"> The Council have helped to deliver a new scheme which is due to open on 19 October 2009 	Currently on track to meet the target
Enable 58 vulnerable people to remain in their own homes through targeted support as part of the Supporting People initiative		N/A	<ul style="list-style-type: none"> 48 vulnerable people have been referred for housing related support 	Currently on track to meet the target
Support the setup of a 'nightstop' service providing emergency accommodation for 12 young people in Sudbury		N/A	<ul style="list-style-type: none"> Budget approved Service contracted with the YMCA 	Currently on track to meet the target
To change from allocating social housing with a points system to a sub regional choice based lettings scheme for all applicants by April 2010.		N/A	<ul style="list-style-type: none"> CBL scheme implemented one year ahead of target 	Target completed

THEME 2 A greener and cleaner Babergh




OUTCOME 5 THE RIGHT BALANCE BETWEEN PROTECTING THE NATURAL ENVIRONMENT AND SUPPORTING DEVELOPMENT OPPORTUNITIES

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Submit the Core Strategy of the Local Development Framework by the end of 2009		N/A	<ul style="list-style-type: none"> Evidence base on track for completion in 2009/10 Initial consultation on Core Strategy completed Timetable/resource planning underway 	Unlikely to meet the target due to capacity issues – workplan revised to accommodate this
Process planning applications in a timely manner: Major application 75% in 13 weeks Minor applications 70% in 8 weeks Other applications 84% in 8 weeks		IMPROVING	Position as at Q2: <ul style="list-style-type: none"> Major apps 86% in 13 weeks (6 out of 7) Minor apps 73% in 8 weeks (101 out of 138) Other apps 90% in 8 weeks (372 out of 413) 	Currently on track to meet the target and showing a positive direction of travel


Ensure the quality of our planning decisions with less than 25% Planning Appeals allowed against the authority's decision to refuse a planning application		DECLINING	<ul style="list-style-type: none"> 59% of appeals have been allowed as at Q2 (10 out of 17) 	Currently off target and showing a negative direction of travel. However, the comparatively small number of cases can produce wide fluctuations between quarters. Performance against target largely outside the Council's control but reasons for refusal are rigorously assessed
Promote and assist parish councils to access funds arising from planning delivery obligations to provide local environmental benefits such as access to open space, play facilities and landscaping schemes		N/A	<ul style="list-style-type: none"> Project up and running - Parishes are informed of the access process and funds every six months Aim for 10% of available funds to be spent or allocated is being met (c£520k collected and more than £50k spent or allocated) 	Target is being met
Through implementation of the newly adopted Planning Enforcement Policy, undertake action to resolve cases having the greatest environmental impact in a prompt and proportionate manner, providing a clear written assessment of proposed action within 21 days		N/A	<ul style="list-style-type: none"> New Planning Enforcement Policy implemented Staff vacancies have led to a backlog of cases – but this has been managed to acceptable levels and replacement staff have been appointed 	The backlog of cases may impact on performance in quarters 3 and 4, but when fully staffed it is expected that the target should be met
Institute 25 site surveys of land identified within the Council's Contaminated Land Strategy as potentially contaminated		N/A	<ul style="list-style-type: none"> 7 inspections undertaken and a further 5 scheduled as at start of September 	Currently on track to meet the target
A robust and timely response to consultations on major developments proposals that could affect the District, such as the Stansted Airport extension plans, and proposed changes to national and regional policies and guidance.		N/A	<p>Appropriate and timely responses have been provided to all significant consultations:</p> <ul style="list-style-type: none"> National Planning policy (PPS4; PPS15) Major external plan prep (RSS and Gypsy & Traveller RSS) Tendring LDF 	This ongoing commitment continues to be met
Undertake a minimum of 3 Conservation Area Appraisals (CAAs)		N/A	<ul style="list-style-type: none"> Work is progressing on 4 CAAs. This is generally on track although there are slight delays to consultation process 	Expected that 2 appraisals will be completed in 09/10, with completion of a third in early 2010/11
Identify those communities which do not have sufficient access to good quality open space and recreation areas as part of implementing the Open Space Sport and Recreation Strategy		N/A	<ul style="list-style-type: none"> Stage 1 PPG17 Audit work – completed. This has identified 2 potential sites in Hadleigh for new provision Green infrastructure review for western Babergh scheduled for completion in 2009/10 Open Space Sport and Recreation Strategy on track to be published on 1 April 2010 	Currently on track to meet the target



Support the Stour Valley Landscape Partnership in delivering improvements to the area through the 'Managing a Masterpiece' project		N/A	<ul style="list-style-type: none"> • Stage 2 bid has been signed off by the Partnership Board for submission to the Heritage Lottery Fund • Work on a 3 year action plan (with 62 outcomes) is programmed to start in October 2009 	Currently on track to meet this commitment
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OUTCOME 6 A SMALLER CARBON FOOTPRINT FOR THE AREA




2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Contribute to the reduction of the County's CO2 emissions by 8% compared to the 2005 level(LAA2 target) in association with the Council's partners comprising the CRred Suffolk Climate Change Partnership		N/A	As at Q2 Babergh has: <ul style="list-style-type: none"> • Secured a place on the Energy Saving Trust 1-2-1 Support Programme • Reduced carbon emissions from communities and SMEs across Babergh through part funding the CRed Suffolk Community and Business Advisors • Ensured local delivery of Part L of the Building regulations • Committed to commissioning affordable homes that will be built to Code for Sustainable Homes (CfSH) level 3 standard 	Data not yet available. Progress has been good to date. Loss of the lead officer provides an opportunity to explore the potential for shared services but also presents a risk to completion of the EST support programme and hence delivery of the LAA2 target in Babergh
Contribute to the countywide target of reaching Level 2 of the Climate Change Adaptation levels by April 2010		N/A	<ul style="list-style-type: none"> • Risk based assessments have commenced with service areas – priority actions will be incorporated into service plans 	Progress has been good to date but loss of the lead officer presents a risk to delivery of this LAA2 target in Babergh
Reduce the Council's own CO2 emissions by 4% compared with the 08/09 baseline for example by procurement of an energy efficient fleet of refuse vehicles		N/A	As at Q2 Babergh has: <ul style="list-style-type: none"> • Secured a place on the Carbon Trust Local Authority Carbon Management Plan support programme (LACMP) • Procured a new more energy efficient fleet of refuse/recycling vehicles • Insulated 199 council properties • Fitted 45 energy efficient heating systems to council properties 	Data not yet available. Progress to date has been good and the target remains achievable but loss of the lead officer presents a risk to delivery. N.B. Achieving this target is a key piece of evidence for UoR KLOE 3.1

OUTCOME 7 BABERGH'S ENVIRONMENT IS CLEAN WITH LITTLE ENVIRONMENTAL VANDALISM SUCH AS FLY TIPPING

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Maintain and enhance the Council's land and open spaces through regular grass and hedge cutting, seasonal planting, tree maintenance and open space management. 82% Satisfaction Target		N/A	As at Q2 Babergh has: <ul style="list-style-type: none"> • Ensured that contract monitoring procedures (including rectification notices) are fully implemented to maintain the required standards • Achieved satisfaction level of 82.4% 	Currently on track to meet the target

<p>Minimum of 95% sites to be graded acceptable for litter Minimum of 96% sites to be graded acceptable for graffiti Minimum of 97% sites to be graded acceptable for flyposting Minimum of 71% sites to be graded acceptable for detritus</p>		DECLINING	<p>Tranch 1 survey results:</p> <ul style="list-style-type: none"> Litter 96% graded acceptable Graffiti 98% graded acceptable Fly posting 98% graded acceptable Detritus 76% graded acceptable <p>Enforcement activities:</p> <ul style="list-style-type: none"> 7 fixed penalty notices issued for littering (1 case referred for prosecution) 	Currently on track to meet all targets
<p>To reach a designation of 'Effective' (as defined in National Indicator 196) in respect of fly tipping incidents on open Spaces and enforcement action</p>		IMPROVING	<ul style="list-style-type: none"> Classified as 'Very effective' as at Q2 Decreasing incidents of fly-tipping and increasing number of enforcement actions when compared to the same period last year 2 prosecutions taken for failure to comply with duty of care - these outcomes are highly 'weighted' in the flycapture calculation - hence the score of 'very effective' 	Currently on track to meet the target and showing a positive direction of travel

OUTCOME 8 LESS WASTE SENT TO LANDFILL

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
<p>Enhance our recycling rate to 42% through education and appropriate enforcement activity</p>		DECLINING	<ul style="list-style-type: none"> 39.6% recycling rate as at Q2 Tougher stance on contamination of blue bins is being implemented through a combination of 'education' and enforcement activity 	Target may still be met but improvement is required in quarters 3 and 4. Reduced recycling rate in 09/10 is an effect of the recession as Babergh households are spending less so there is less packaging to recycle
<p>Divert 3200 tonnes of waste from landfill by increasing participation in our green waste collection service to 23% in 09/10; this being a further 500 tonnes or the equivalent of 15% increase in composting</p>		IMPROVING	<ul style="list-style-type: none"> No. of subscribers to the garden waste scheme has increased from 7882 to 8086 between April and Sept 2009 (this is in spite of the price increasing from £30 to £40) 	Based on latest performance and last year's profile, on track to exceed the target by diverting 3600 tonnes
<p>Support the county wide target for the diversion of municipal waste from landfill by land filling only 60.5% of total waste collected in Babergh in 09/10</p>		DECLINING	<ul style="list-style-type: none"> 63.2% municipal waste landfilled as at Q2 Trade waste cardboard collection service has been expanded New vehicle fleet delivery (sept 09) expected to enhance trade recycling provision 	Unlikely to meet the target. Suggest that this be adjusted to 61.5% in 2010/11. Continue to improve trade recycling levels


OUTCOME 9 BETTER TRAFFIC MANAGEMENT, AIR QUALITY, IMPROVED ROAD INFRASTRUCTURE AND MORE EFFECTIVE PUBLIC TRANSPORT

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Undertake monitoring of pollutants enabling the development of an Air Quality action plan for Cross Street Sudbury by April 2010	A	N/A	<ul style="list-style-type: none"> Monitoring with diffusion tube ongoing DEFRA grant obtained to purchase automatic monitor Steering group formed and action planning work underway 	Good progress has been made and the deadline remains achievable. However, the delay in finding a site for monitoring may lead to slippage into early 2010/11







THEME 3 A safer and healthier Babergh







OUTCOME 10 PEOPLE LIVING, WORKING AND VISITING BABERGH ARE SAFER AND FEEL SAFER FROM CRIME AND ITS EFFECTS

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Develop and implement a night time economy management plan in Sudbury with the Police. Agree targets with the Police to reduce incidents of criminal damage in hotspot areas by 10% and reduce serious public order offences (including violence) by 15%	A	N/A	<ul style="list-style-type: none"> Tactical plan agreed and is being implemented with progress reviewed on a regular basis Crimes associated with the night time economy have actually increased but this is due to an 80% increase in the number of incidents being reported directly by the Police and should be considered a measure of success for the plan Substantial increase in the issuing of FPNs More effective use of the CCTV systems 	Plan developed and implemented. Targets to reduce incidents of criminal damage and serious public order offences need to be considered in light of the improved rates of reporting secured
Undertake at least 5 responsible drinking campaigns in the summer and Christmas periods	G	N/A	<ul style="list-style-type: none"> 'Wasted' campaign launched in Sudbury during the summer Joint programmes via summer activities programme Events scheduled for Alcohol week in October 	Currently on track to meet the target
Develop at least 2 detailed community engagement initiatives, particularly focused on work with Parish/Town councils, to ensure young people feel part of their communities and inter-generational understanding is improved	G	N/A	<ul style="list-style-type: none"> Shotley Youth engagement project currently being completed Further project planned based on ongoing work in Sudbury 	Currently on track to meet the target
Reduce the number of anti social behaviour (ASB) incidents, particularly those relating to noise and young people, and resolve 80% of ASB cases within three months	G	N/A	<ul style="list-style-type: none"> Recent review indicates that at least 80% of cases are being closed within 3 months 	Currently on track but a full year of data monitoring is required before it can be determined whether this level of performance is sustainable in the longer term


Improve the security at homes of people who have been victims of domestic violence		N/A	<ul style="list-style-type: none"> Budget approved and process in place 	Process now in place
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**OUTCOME 11 A MORE ACTIVE POPULATION WITH HEALTHIER LIFESTYLES
& OUTCOME 12 IMPROVED HEALTH AND LIFE EXPECTANCY FOR RESIDENTS, PARTICULARLY IN THE MOST INCOME DEPRIVED AREAS**


2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Seek to secure a start on site of the provision of a new leisure and community facility in Hadleigh adjacent to the existing swimming pool		N/A	<ul style="list-style-type: none"> None to date due to legal problems. Members to consider options as part of the Capital Programme review in November 	Project currently off track. 2010/11 action will be determined as part of the review of the Capital Programme
Provide opportunities for people over 45 to get back into sport		N/A	<ul style="list-style-type: none"> Free swimming programme has made a large contribution to increased activity for the over-60s Chair based activity scheme for the very elderly implemented Barriers to activity have been assessed through a research exercise. Leisure plan being developed 	Behind schedule but providing leisure plan can be agreed and implemented in year should be able to meet the target
Work with businesses to participate in the 'Fit for Work' programme of Health Ambitions Suffolk		N/A	<ul style="list-style-type: none"> Liased with 'Fit for Work' officer Walking pilots trailed SSL now offering corporate membership deals 	Currently on track to implement the scheme but the current economic climate may affect companies willingness to buy into or renew corporate member schemes
Work with partners to Increase the number of qualified sports coaches by 5 through support of the coach development programme of Suffolk Sport		N/A	<ul style="list-style-type: none"> Number of qualified coaches has increased by more than 5 	Target met
Increase the number of people taking up fitness programmes using the GP referral programme		N/A	<ul style="list-style-type: none"> Baselines established for Gt Cornard, Hadleigh and East Bergholt Training has been provided to participating gyms to ensure there is capacity for development Event in Gt Cornard to further promote the scheme directly to GPs and practise managers throughout Babergh is scheduled for 12 November 	Good progress is being made though GPs in some areas seem reluctant to make use of the scheme.
Help to improve the fitness of young people aged between 16-22 by participating in Western Area Fit for the Future project		N/A	<ul style="list-style-type: none"> Both Gt Cornard and Kingfisher Leisure Centres are participating and have signed up their quota of participants (85 and 100 respectively) 	Currently on track to implement the scheme but further work required to ensure longterm sustainability

Promote opportunities for free exercise and leisure e.g. walking and cycling by the publication of walking and cycling guidebooks		N/A	<ul style="list-style-type: none"> Walking Festival in partnership with MSDC – May 2009 Healthy Walks initiative in partnership with SCC and SCDC – ongoing throughout the year Promotion of South Suffolk cycle route – ongoing Promotion of a range of long distance paths, walks and cycle routes by Dedham Vale AONB & Stour Valley Suffolk Coast & Heaths and Greenways Countryside projects – ongoing Free swim initiative – ongoing 	Currently on track to meet the target
Target low income groups in Great Cornard to improve knowledge of healthy eating and cooking skills (with WSLSP)		N/A	<ul style="list-style-type: none"> None to date due to lack of external funding 	Project currently off track. Lead authority unable to secure additional funding; without this project will not proceed
Increase 200-400 children's knowledge and understanding of food safety by working with schools especially in Sudbury and Great Cornard		N/A	<ul style="list-style-type: none"> School project to take place in January 2010 at Gt Cornard Middle School 	Currently on track to meet the target
In partnership with local GPs tackle obesity in children by promoting exercise programmes and dietary advice.		N/A	<ul style="list-style-type: none"> Work with GPs on referrals for MEND scheme is ongoing NHS have run one programme this year and BDC has ensured that staff/coaches have received the necessary training to run the scheme Scheme is to be further promoted at a BDC organised event for GPs arranged for November 2009 	Progress is being made but ambitious and realistic countywide targets for recruitment to the scheme are required
Ensure business premises comply with smoke free legislation		N/A	<ul style="list-style-type: none"> Work with DoH and CIEH on business vehicle enforcement issues – ongoing Legislation breaches have been followed up 	Currently on track to meet the target
Implement a 'Scores on the Doors' programme for regulated food businesses aimed at improving hygiene levels and informing the public about food hygiene standards through information published on the Council's web site		N/A	<ul style="list-style-type: none"> Business scores recorded from April 2009 Project publicly launched in June 2009 	Target met




OUTCOME 13 IMPROVED ACCESS TO ALL ASPECTS OF PUBLIC HEALTHCARE SERVICES


2009/10 TARGET OR MILESTONE	PROGRESS	OUTPUTS ACHIEVED	CONCLUSION	
Promptly respond to consultations in respect of local health issues		N/A	<ul style="list-style-type: none"> Ipswich Hospital heart attack services – full response with involvement of PLG Ipswich Hospital Foundation Trust – full response with Strategy Committee involvement 	Currently on track to meet the target

OUTCOME 15 IT IS SAFER TO TRAVEL ON BABERGH'S ROADS

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Work with the Community Safety Partnership to undertake a research project to establish the reasons behind road accident casualties in Babergh		N/A	<ul style="list-style-type: none"> Information on KSI obtained from the Fire Service suggests that figures for Babergh are not particularly high Awaiting information from the Police to give a complete picture before recommending any further action 	Outputs suggest that a full research project may not be required



OUTCOME 16 THE AREA IS READY TO RESPOND EFFECTIVELY TO EMERGENCY SITUATIONS ARISING FROM ENVIRONMENTAL OR OTHER CAUSES




2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Contribute to the readiness of the county to deal with emergency situations by working with the Suffolk Resilience Forum to secure emergency arrangements and improve public awareness		N/A	<ul style="list-style-type: none"> Legal agreement with JEPu through the SRF partnership. Development of major incident recovery plan. Analysis of NI 37 (awareness of civil protection arrangements) data on a ward basis. Mutual aid agreement with Mid Suffolk /alternative EOC arrangement. Training for EOC staff and managers. Public awareness initiatives (e.g. SALC meeting 1/06/09) Joint exercise with Mid Suffolk & JEPu to test emergency planning arrangements. 	Currently on track. Outputs achieved are in accordance with agreed and managed action plan
Undertake a local area risk assessment re emergency situations by July 09 and take appropriate actions arising from this assessment		N/A	<ul style="list-style-type: none"> First draft developed (based on countywide model) 	Currently on track to complete and review full Babergh assessment by year end
Undertake priority actions in relation to flooding as part of county wide action plan on flooding		N/A	<ul style="list-style-type: none"> Contributed to the development of a countywide plan through Membership of Suffolk Flood Risk Management Partnership 	Currently on track to meet the target. Babergh working group will review countywide plan and determine specific actions for Babergh area prior to year end

<p>Test, review and amend the Council's emergency planning and business continuity arrangements:</p> <ul style="list-style-type: none"> • Successful test of EP system. • Positive direction of travel in 50% of AC self assessment criteria • Green assessment in 5/10 criteria with no red criteria. 		<p>N/A</p>	<p>Test of EP arrangements and subsequent action plan April/May 09</p> <p>Test of Business Continuity arrangements as follows:</p> <ul style="list-style-type: none"> • The review of the Council's business continuity plan has been completed. • A business continuity action plan for 2009/10 has been developed and agreed. This was approved by members of O&S(S) Committee on 11 Aug • A business continuity management group has been established. This group has coordinated the Council's response to the swine flu pandemic • Two Test Exercises have been held ('Obdurate' in March and 'Matrix' in August). The outcomes of these tests have been fed into the action plan • The findings of an internal audit of the Council's BC arrangements are pending 	<p>Currently on track to meet the targets. A full assessment using Audit Commission criteria and new Home Office assessment will be undertaken in Quarter 3</p>
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THEME 4 A strong and sustainable Babergh economy




OUTCOME 17 BABERGH'S ECONOMY HAS GROWN SUSTAINABLY, WITH MORE SMALL AND MEDIUM SIZED ENTERPRISES

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
<p>Provide Council managed workspace to give opportunities for 50 jobs</p>		<p>N/A</p>	<ul style="list-style-type: none"> • 78 people currently employed in the two centres at Hadleigh and Sudbury • New management arrangements are providing increased support and advice to the companies working at the centres 	<p>Target met</p>
<p>Provide advice and support (either directly or by signposting to specialist advisers) for 75 existing businesses and 20 businesses looking to invest in the area</p>		<p>N/A</p>	<ul style="list-style-type: none"> • Regular advice and support given to tourism-related and other businesses through a range of measures, including one-to-one client meetings, free promotion on tourism website etc...For further details on specific outputs please see working paper as they too extensive to outline in full here 	<p>Target exceeded</p>



<p>Contribute to the development of agreed county wide measures to assist business and individuals through the economic downturn</p>		<p>N/A</p>	<ul style="list-style-type: none"> • Publication of Babergh credit crunch document • Early payment of accounts • Babergh East LSP credit crunch roadshows • WSLSP have made available funding for establishing a credit union in Sudbury • Credit crunch Suffolk website actively promoted • Additional funding given to CAB • Enhanced use of the Suffolk busines2busines trading platform • Working in partnership with the Suffolk Redundancy Network (SRN) to assist companies/staff facing reduced hours 	<p>Currently on track to meet the target.</p>
<p>To secure pro-active support and advice where wanted through the Suffolk Redundancy Network (SRN) for all companies and staff affected by business closure and redundancy</p>		<p>N/A</p>	<ul style="list-style-type: none"> • Role of the SRN has been actively promoted to Babergh businesses • Early support and pro-active advice has been provided when requested 	<p>Currently on track to meet the this commitment</p>
<p>Secure protection of existing employment land and contribute to the Haven Gateway partnership target to create 30,000 new jobs in Suffolk by producing development plans and proposals for key employment sites including:</p> <ul style="list-style-type: none"> • Site preparation to commence at British Sugar Site, Sproughton, • Preparation of development plans for Brantham Industrial Area • Engagement with private developers to steer and promote redevelopment of key site in Sudbury Town Centre • Undertaking and completing regeneration work at Pin Mill including repairs and improvements to The Hard and provision of a service facility for traditional barge building and 		<p>N/A</p>	<ul style="list-style-type: none"> • At least 9 successful cases across the district, including protection of land and commercial / community facilities and business diversification. For further details on specific outputs please see working paper as they too extensive to outline in full here • Sproughton site protected for employment purposes (won the planning appeal and resisted all ensuing legal action) but site preparation will not now commence this year due to factors beyond Babergh's control • Initial work completed in relation to flood risk at the Brantham site and project group established with the owners • Stakeholder consultation completed for Sudbury. Public consultation scheduled for Oct-Dec 2009-10 • Pin Mill project still subject to a range of landowner and consent issues but on track 	<p>Currently on track to meet the this commitment</p>

**OUTCOME 18 MORE SKILLED AND HIGHER PAID JOBS WITH A HIGHER PROPORTION BEING TAKEN UP BY BABERGH RESIDENTS
& OUTCOME 19 INCREASED LOCAL EDUCATIONAL OPPORTUNITIES AND IMPROVED ATTAINMENT AND SKILL LEVELS AMONG CHILDREN, YOUNG PEOPLE
AND WORKING POPULATION**

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Contribute to countywide target to increase the participation of 17 year olds in education or training to 82 % (NI91, LAA2)	G	N/A	<ul style="list-style-type: none"> • West Suffolk LSP skills action group have prepared a bid to deliver entrepreneurship days at the 12 high schools in west Suffolk and babergh • Babergh Youth Conference scheduled for November 2009 is based on an entrepreneurship theme • Business evening scheduled for October ill focus on apprenticeships and other training/mentoring opportunities for young people • Contributed to implementing the WSLSP Apprenticeship scheme. The Council currently have 3 apprentices currently undertaking NVQ qualifications 	Good contribution being made. Currently on track
Contribute to county wide target to increase the proportion of adults qualified to at least NVQ Level 2 by 7% between 2006-11 and to level NVQ Level 4 by 1.5%	G	N/A	<ul style="list-style-type: none"> • Active promotion of the Train to gain programme and other training initiatives to companies within Babergh • Assisted staff at Prolog to access The Consultancy Home Counties (TCHC) training provision • 18 Babergh staff are currently in the process of achieving, or have achieved NVQ level 2 or 3 qualifications 	Good contribution being made. Currently on track
Support community groups focused on youth and education to access funding including the Council's grants scheme. Continue to support the Vulnerable Parents Housing Scheme in Great Cornard and assist community groups in Hadleigh	G	N/A	<ul style="list-style-type: none"> • 23 community groups have been given advice and support from the youth and arts service to access external funding and the council's grants scheme 	Currently on track to meet this commitment
Increase opportunities for young people to develop life skills e.g. through the training of young people to Sports Development Level 1, various arts and music projects and running a Youth Conference	G	N/A	<p>Numerous holiday activities delivered:</p> <ul style="list-style-type: none"> • Music projects (Shotley, Hadleigh) • Theatre Critics project (in partnership with Wolsey/Quay Theatres) • Coaching and training for young people engaged as volunteers (e.g. As at Q2, 20 sports coaches have received an accredited qualification) • Youth conference planned for November 	Currently on track to meet this commitment

To meet needs identified by Babergh East LSP, deliver and support a range of activities in Hadleigh designed to engage with young people and parents e.g. parenting support, helping young people into education, employment or training.		N/A	<ul style="list-style-type: none"> All elements of the plan have been fully delivered with ongoing work in partnership with YOS, Youth and Connexions on NEETs. Evaluation report recently completed and feedback given to the LSP. For further details on specific outputs relating to Hadleigh NEETs please see working paper as they too extensive to outline in full here 	Currently on track to meet this commitment
Work with partners to help to meet the county wide target for increasing median earnings of employees from 90.8% of East of England to an average of 92.1 % across the period of the LAA (08-11)		N/A	<ul style="list-style-type: none"> The Council has supported the LAA Economic Prosperity Delivery Partnership in seeking to increase earnings and deliver projects throughout the year Addressed actions from the Economic Summit in Dec 2008 especially those relating to retention of jobs 	Currently not on track to meet the target – this is largely due to the impact of the recession
Work with partners to help to meet the county wide target to increase % employment in Suffolk's key sectors from 26.9% to 27.9% across the period of the LAA (08-11)		N/A	<ul style="list-style-type: none"> The Council has supported the LAA Economic Prosperity Delivery Partnership in seeking to increase employment levels in key sectors New site delivery for prestigious Fred Olsen Cruise Line HQ offices in Pinewood Site expansion for Access Accounting in Stratford St Mary 	Quarter 2 Data not yet available

OUTCOME 20 IMPROVED INFRASTRUCTURE IN OUR MARKET TOWNS TO INCREASE VITALITY AND VIABILITY

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Develop a planning brief for the bus station site and surrounding land in Sudbury in order to encourage new investment in the area		N/A	<ul style="list-style-type: none"> Co-operative working group established Development constraints fully researched, identified and worked with numerous private landowners Initial stakeholder consultation completed Scheme development options prepared for public consultation due to take place Oct-Dec 2009 	Currently on track to meet the target
Make further investment in the Council's Kingfisher Leisure Centre in Sudbury in order to attract more users who may then also use other town centre facilities		N/A	<ul style="list-style-type: none"> Plans have been considered, but the cost/benefit analysis showed the proposals were not cost effective Further options currently being investigated, in partnership with SSL 	Proposals are currently being scrutinised to ensure they deliver cost benefits

Make further investment in community facilities in Hadleigh in order to attract more users who may then also use other town centre facilities	A	N/A	<ul style="list-style-type: none"> • Hadleigh community facility delayed due to legal issues • Significant investment secured from Sport England for Hadleigh Pool • Various community schemes and initiatives supported in Hadleigh - please see working paper as they too extensive to outline in full here 	New community facility project currently off track due to legal issues but Hadleigh Pool work will be completed prior to the end of the 2009/10
Consider the future use and of Belle Vue House and adjacent site of former swimming pool in order to encourage new investment and new facilities for Sudbury whilst seeking to safeguard the interests of the existing occupiers of Belle Vue House	A	N/A	<ul style="list-style-type: none"> • Increased space provided to CAB • Stour Valley Pensioners Club assisted to relocate to the Bridge Project with grant funding from Babergh and the Suffolk Rural Economy Scheme • West Suffolk College Learning and Educational Access Point (LEAP) now accommodated at Cornard Road 	Currently awaiting an NHS decision for a new health facility before any long term future can be decided on for this site



THEME 5 Vibrant places and strong communities

OUTCOME 21 A REDUCTION IN THE IMPACT OF RURAL ISOLATION



OUTCOME 22 ACTIVE LOCAL VILLAGES AND COMMUNITIES

& OUTCOME 26 INDIVIDUALS HAVE A SENSE OF BELONGING WITHIN COHESIVE COMMUNITIES



2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Support the production of 6 Parish Plans to enable communities to assess detailed needs of their areas	G	N/A	<ul style="list-style-type: none"> • 5 parish plans are under way, with a further 3 Parishes expressing an interest (baseline at 01.04.09 is 21 completed plans) 	Currently one plan short of the target – but financial support is still available
Reduce rural isolation by supporting the Digital Cinema Network project for a further year and developing the annual film festival concept in partnership with Mid Suffolk District Council	G	N/A	<ul style="list-style-type: none"> • DCN have been given financial support and officer time • The network has been expanded to 9 venues in Babergh • Film Festival delivered in partnership with MSDC in May (subsequently this has been taken over by the suffolk wide network and next year will be delivered by them) 	Currently on track to meet the target
Deliver a major culture and sports project in Shotley	G	N/A	<ul style="list-style-type: none"> • Youth engagement plan is delivering ongoing work to ensure future sustainability of projects 	Currently on track to meet the target






Support community projects in rural areas through the grants scheme		N/A	<ul style="list-style-type: none"> Support to parish councils and community groups have been given through the rural economy scheme and direct grants. Please refer to working papers for full details Babergh Community Grants have allocated funding to 18 capital and 57 revenue projects to a total of £127,500 and 	Currently on track to meet the target
Support the implementation of the countywide Community Cohesion and Inclusion Delivery Plan		N/A	<ul style="list-style-type: none"> Action Plan agreed by all member of the Community Cohesion and Inclusion Board Plan monitored and managed on a regular basis and good progress being made 	Currently on track to meet the target

OUTCOME 23 INCREASED TAKE UP OF DEVELOPMENTAL OPPORTUNITIES AND ACTIVITIES BY CHILDREN AND YOUNG PEOPLE PARTICULARLY FROM ISOLATED OR INCOME DEPRIVED AREAS

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Provide free swimming for people aged under 16 from April 2009		N/A	<ul style="list-style-type: none"> The ongoing free swim initiative has delivered significant increases in participation 	The scheme is proving extremely successful in improving participation but it is proving to be more costly than initially anticipated
Increase the participation in respect of arts and sports holiday activities for young people by the provision of multi choice programmes and projects across the district.		N/A	<ul style="list-style-type: none"> Increased levels of participation during the Easter and Half-term activities programme Three-fold increase in throughput for the summer activity programme (1748 with 173 hours of delivery) 	Currently on track to meet the target

OUTCOME 24 EFFECTIVE AND CONVENIENT ACCESS TO PUBLIC SERVICES & OUTCOME 25 PUBLIC SERVICES APPROPRIATELY REFLECT THE NEEDS, ASPIRATIONS AND CHOICES OF INDIVIDUALS FROM DIFFERENT GROUPS IN THEIR DESIGN, RESOURCING AND DELIVERY

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
Achieve customer contact satisfaction level to 90% (set after April 09)		N/A	<ul style="list-style-type: none"> Q2 results in but not yet analysed. Early indications suggest that satisfaction is around 98% Satisfaction surveys for visitors, phone calls and letters in place from Sept 2009 	Progress in implementing the surveys has been slower than anticipated but should be back on track for quarter 3 monitoring.
Reduce the % of avoidable contacts by 1% (baseline April 09)		N/A	<ul style="list-style-type: none"> Refresher workshop with Managers/Tem Leaders completed following first sample Second sample period data quality much improved and returned an overall figure of 8.9% avoidable contact but too early to determine % reduction with confidence at this stage 	First sample period revealed inconsistent data capture. This has been improved and indicative direction of travel should be available following third sample

Provide 10 additional points of access to Babergh services at non council buildings		N/A	<ul style="list-style-type: none"> List of contacts and locations currently being compiled All libraries within the sub-region have been trained in handling CBL enquiries and support to applicants is also now available at Sudbury Advice Centre as well as Corks Lane offices 	Intention is to pursue the Shotley location for hosting an internet access point
Increase by 6 sessions the number of benefits outreach sessions		N/A	<ul style="list-style-type: none"> 2 sessions held at the Brett River Children's Centre (Hadleigh) Benefits Tem attended the Credit Crunch roadshow run by the Eastern LSP in Stutton, Pinewood and Hadleigh Sessions planned for the Sudbury area with the voluntary sector 	Currently on track to meet the target
Increase by 2 the number of locations where Citizens' Advice Bureaux outreach sessions are held in Babergh		N/A	<ul style="list-style-type: none"> Kiosk to be installed at BDC offices during October Outreach surgery to check operational issues scheduled for October Timetable for appointment of CAB Outreach manager has been reviewed 	1 new location has been added
Implement Scores on the Doors system for giving residents and visitors web access to food safety standards of food businesses within Babergh and for food businesses to display star rating certificate on premises. Direct web access will be much easier for the public than making FOI requests and saves Babergh time in processing unnecessary FOI requests		N/A	<ul style="list-style-type: none"> Business scores recorded from April 2009 Project publicly launched in June 2009 Good feedback received from public and evidence of businesses competing to raise their star ratings since implementation Babergh was the only LA that went live with the scheme on time 	Target met
Process new Housing Benefit Claims in 14 days of receiving complete information and change of circumstances in 5 days of receiving complete information		N/A	<ul style="list-style-type: none"> As at end of August 2009, the total number of claims and changes of circumstances processed was 10,785 of which 96% were assessed within the target times Home visits are being piloted to obtain evidence from customers more quickly 	On track to meet the target. Good progress being made

OUTCOME 27 VULNERABLE PEOPLE ARE SUPPORTED TO LIVE IN THE COMMUNITY

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
<p>In partnership with a Registered Social Landlord:</p> <ul style="list-style-type: none"> commence a Very Sheltered Housing scheme consisting of 32 new units for local people at Capel St Mary complete a specialist supported housing scheme for 5 single people with complex needs in Sudbury by October 2009 	G	N/A	<p>Progress at Q2 as follows:</p> <ul style="list-style-type: none"> Vulnerable single persons scheme development underway and set to be completed by 9 October with a letting date of 19 October Construction now underway for a 32 unit very sheltered housing scheme at Capel St Mary. Minor delays to construction due to archaeological work on site now resolved 	<p>Target completion date will be met</p> <p>On track following minor delays to construction</p>
<p>To install 150 more Community Alarm units. Service particularly relevant for Elderly and Disabled (FEAG) residents of the district.</p>	A	N/A	<ul style="list-style-type: none"> Feasibility study has been prepared into the options for delivering this service from 2010 onwards 	<p>Currently off target at present due to increased competition from the County Council</p>
<p>Improve 65 properties occupied by people with disabilities or other vulnerable people specifically through the council's grants and loans schemes</p>	A	N/A	<ul style="list-style-type: none"> 10 properties improved with DFG grant as at end of August Further 12 pending approval which should be complete by end of the year Target for private sector homes only reduced to 35 	<p>The New Home Improvement Agency starting in August and wind down procedures of previous provider have both resulted in much fewer referrals to date this year.</p>

OUTCOME 28 MORE PEOPLE ARE INVOLVED IN LOCAL DECISION MAKING AND PARTICIPATE IN DEMOCRATIC PROCESSES

2009/10 TARGET OR MILESTONE	PROGRESS		OUTPUTS ACHIEVED	CONCLUSION
<p>Analyse, interpret and act on the results of the residents 'Place' opinion survey</p>	G	N/A	<ul style="list-style-type: none"> Analysis completed Sept 09, data used to inform the refresh of the MTPs and budget setting process 	<p>Target met</p>
<p>Work with Town and Parish Councils and the Suffolk Association of Local Councils (SALC) to develop strong and inclusive community engagement arrangements within new unitary structures</p>	G	N/A	<ul style="list-style-type: none"> Annual meetings with Parish Councils completed 	<p>Target met</p>

Undertake a stakeholder and public consultation programme including the State of the District Debate and the Suffolk Speaks Panel	G	N/A	<ul style="list-style-type: none"> • Consultation with public focus groups delivered through Suffolk Speaks partnership in September 2009 (this approach has replaced the Panel) • Babergh 100 Equality Panel developed- volunteers recruited • Supported first LGBT Survey across Suffolk 	Currently on track to meet the target
Implement the Council's Equality and Diversity Action Plan and prepare for the New Equality Framework	G	N/A	<ul style="list-style-type: none"> • New Fairness and Equal Access group established • EFLG Action Plan developed, monitored and managed by this group • Equality and diversity embedded into service plans 	FEAG established and good progress being made

KEY

G	BASED ON MID YEAR POSITION - ON TRACK TO ACHIEVE 09/10 TARGET / MILESTONE
A	MAY ACHIEVE TARGET / MILESTONE BUT IMPROVEMENT REQUIRED
R	MID YEAR POSITION SUGGESTS 09/10 TARGET/ MILESTONE WILL NOT BE ACHIEVED

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